



* Required Fields

Date: * 1/25/2020

Letter of Protest
Docket No. 2019-290

Protestant Information:

Name * **Mr. & Mrs. William R. & Marilyn B Booth, Jr**

Mailing Address *

City, State Zip * **Chapin SC**

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are a customer of Blue Granite. In June, July or August 2019 our meter was not read. In September, we get bill for over \$1000. As a retired couple on fixed income, that was alarming. In September 2019, we called and complained why was the meter not being read monthly. Then again, in October 2019 the meter was not read and in December we get a bill over \$991. We again made complaint. We requested our meter be read monthly. In addition, we asked for a meter test be run. There was no leak found. We have been monitoring our meter every 3 days. Please note, we still have not had a meter read for this month (January 2020) as we requested.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We are a customer of Blue Granite. In June, July or August 2019 our meter was not read. In September, we get bill for over \$1000. As a retired couple on fixed income, that was alarming. In September we called and complained that why was the meter not being read monthly. Then again, in October 2019 the meter was not read and in December we get a bill over \$991. We again made complaint. We requested our meter be read monthly. In addition, we asked for a meter test be run. There was no leak found. We have been monitoring our meter every 3 days. Please note, we still have not had a meter read for this January (2020) month as we requested. Our protest is to the potential increase of 35% and definitely 55% increase in the water rates for the Dutchman Shores/Sylvan area. In the past year, the number of water line breaks in the surrounding Dutchman Shores/Sylvan area is ridiculous. We spend more time emptying tainted ice and boiling water than we have in all the years since we bought our property in 1989. What service are we paying for? It is definitely not the time of a meter reader coming by the property and in person reading the meter. When we look at our bill for all the previous months prior to June 2019, there is no months that have any consumption that comes close to the amount that the so-called reader indicates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

Due to circumstances, we cannot be at the January 30th meeting but felt it was a community responsibility to voice our thoughts in writing.

Signature Required: **Marilyn B Booth**

Latimer, Becky

From: Latimer, Becky
Sent: Monday, January 27, 2020 10:35 AM
To:
Subject: 2019-290-WA

Dear Mr. and Mrs. William and Marilyn Booth Jr.,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer